

Brandon Sardelli

Go Live Engineer / Cloud & Modern Workplace

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Technical: Microsoft Intune · Nerdio Manager for MSP (NMM) · Solution Baselines · Policy Management · Entra ID · Conditional Access · Defender for Endpoint · Azure (VNets, Firewall, hub-spoke) · PowerShell · Power Automate · Microsoft Teams · CIS benchmarks · Windows Autopilot · Apple Business Manager

SUMMARY

5+ years in Microsoft cloud and endpoint engineering. Currently Go Live Engineer at Nerdio—own partner onboarding from deal close through host enablement, tenant integration, test policies, and knowledge transfer. Author enablement playbooks; build internal tooling including Power Automate for Teams at partner scale. Intune, MDM/EMM, Defender, CIS, Conditional Access, PowerShell.

EXPERIENCE

Nerdio — Go Live Engineer (Modern Work focus)

Sep 2025 – Present · getnerdio.com

- Own go-live projects from deal close, align scope with Sales, PSMs, and Partners, and run GLE engagements for structured delivery, training, and white-glove onboarding to Nerdio
- Schedule and deliver enablement sessions across MSP partners, customize environments, integrate customer accounts into NMM, configure integrations (Intune, Defender, Exchange, SharePoint), start Partner Center bulk-adds, and handle granular prerequisites and API permissions
- Run kickoff communication workflows: create project channels, share documentation and meeting links, capture call summaries, and maintain active PSM feedback loops
- Power Automate flows for Microsoft Teams: provision channels, post messages, and partner communications—templated automation scaled to thousands of MSP partners
- Lead discovery with standardized questions on RMM/EDR stack, Microsoft licensing, Intune maturity, onboarding workflows, and baseline readiness
- Guide partners through test policies: Solution Baselines (report-only), drift review, allow processing, and enforcement planning; deliver knowledge transfer on Policy Management, UAM, Secure Score, and CIS
- Deliver structured Go Live sessions per partner—Solution Baselines, Policy Management (import, Policy Baselines, Group Templates), Unified Application Management, and drift/Secure Score/CIS; validate enablement against success criteria
- Author Empower Your Helpdesk, First 30 Days with NMM (12-module guide), and an M365 Partner Enablement Checklist (Solution Baselines, Policy Baselines, UAM, drift, RBAC, handoff); build the GLE Engagement Plan tool (session selector, HubSpot booking, scope/quote PDFs)
- Design, deploy, and push to production a single-entry app with an auth proxy on Railway that fronts multiple internal apps (NMM Role Builder, GLE Engagement Planner); Entra ID sign-in with tenant-restricted app registration enforces MFA via Conditional Access and SSO—users authenticate, choose an app from a central dashboard, and the proxy routes traffic to private or public backends
- Coordinate with Sales on Modern Work engagement plans, own technical win criteria, and develop deployment recipes and reusable templates across GLE delivery
- Build recipe-based calls for Autopilot V2, LAPS, Conditional Access, Update Rings, Unified Catalog, and Scripted Actions for greenfield and brownfield partners
- Educate Senior Systems Engineers, C-level teams, technical engineers, and technical staff on Microsoft Intune; run post-sales workshops that clarify partner direction, improve go-live readiness, and support partner growth through structured enablement, all while developing internal tools that strengthen post-sales focus
- Have hosted 200+ partner calls in the first 6 months and guided 50+ projects to completion, with a 2026 target of 400+ calls and 100+ satisfied partners

Centerview Partners — Network Administrator

Huntington, NY · Apr 2025 – Jun 2025

- Assisted with endpoint patch cycles, maintenance windows; documented Intune and Microsoft Tunnel configuration patterns, short-term fill-in role
- Shadowed senior engineers and CIO on Azure networking, BGP routing, MPLS/WAN design; monitored infrastructure with WhatsUp Gold

Site2 — *Systems Engineer*

Jul 2023 – Apr 2025

- Managed Intune across 15 multi-tenant customers: device registration (Entra Joined, Hybrid Joined, Registered), Windows Autopilot (V2, device preparation, enrollment restrictions, dynamic groups), Configuration Profiles (Settings Catalog, ADMX), compliance policies, remediation scripts, scope tags
- Configured Endpoint Security baselines—Defender Antivirus, disk encryption, firewall, Attack Surface Reduction, Endpoint Detection and Response; deployed Conditional Access, Account Protection, Microsoft Tunnel (MAM) on iOS/Android; enabled Remote Help and Endpoint Analytics (audit logs, Log Analytics)
- Deployed Win32, Microsoft Store, LOB, and WinGet applications; authored App Protection Policies; administered Windows Update for Business, Autopatch, Defender Update Controls across tenants
- Built and supported Azure Virtual Desktop (single- and multi-session)—VM sizing, image management, Intune integration; executed weekly node updates and patching; migrated 15 customers to Azure data center including AVD and Windows Server upgrades
- Managed help desk ticket queue and escalations; performed Remote Actions (sync, wipe, retire); troubleshot MDE onboarding (Client Analyzer), device registration (DSREGCMD), ESP; operated ConnectWise RMM (ScreenConnect), 1Password, M365 admin
- Designed Azure hub-and-spoke with Microsoft engineers—VNets, peering, Azure Firewall, CIS benchmark policies—across 15 customers; configured Entra Connect sync, co-management, Intune connector; administered Cisco CDO, Meraki, FortiGate

Ivionics — *Systems Engineer*

Hauppauge, NY · Feb 2023 – Jul 2023

- Deployed Intune and Entra Connect across legal clients; configured compliance policies, Configuration Profiles, Conditional Access
- Migrated AWS-to-Azure—server migration tools, virtual network builds, zero-downtime cutovers; executed O365 and cloud mail migrations
- Administered firewalls, switches, Meraki wireless, MFA, encryption; owned SLAs, escalations, backup/DR across multi-client environments

Arbor Realty Trust — *Systems Engineer*

Uniondale, NY · May 2022 – Jan 2023

- Enrolled 700+ devices in Intune MDM and OneDrive; delivered white-glove onboarding; hardened endpoint security posture
- Optimized Azure Virtual Desktop images and performance; built Windows images and AVD on macOS; resolved MFA and OneDrive issues
- Monitored Azure Sentinel alerts—user location and activity verification

US Ecology — *Endpoint & MDM Engineer*

Great River, NY · Dec 2020 – May 2022

- Operated ManageEngine MDM across 1,600+ employees (global, off-site)—device control, data security, compliance
- Contributed to OKTA migration; resolved mobile and MDM integration issues; closed 2,500+ tickets (O365, Citrix VPN, VOIP, hardware, apps); documented IT workflows

CERTIFICATIONS

Nerdio Endpoint Management (NEMM 100)
 Unified Endpoint Management (Nerdio)
 Nerdio Manager for MSP Fundamentals
 Nerdio Azure Fundamentals
 Azure Architect Solutions (New Horizons)
 Enterprise Endpoint Manager (Microsoft)

EDUCATION

Stony Brook University — Bachelor of Science, Atmospheric Science
 May 2018 · GPA: 3.6