

Brandon Sardelli

Go Live Engineer · Endpoint / Azure / Microsoft 365

brandon.sardelli@gmail.com

(631) 707-5433

LinkedIn · GitHub

New York, NY · Hybrid within NYC metro

Go Live Engineer at Nerdio post-sales for MSP partners on **Nerdio Manager for MSP**: discovery → tenant integrations → baseline/policy rollout → enablement → **Support** handoff. **5+ years** prior: **Intune, Entra ID, Conditional Access, Defender, AVD, Azure Firewall, CIS, Sentinel, PowerShell**; MSP/regulated tenants.

EXPERIENCE

Nerdio — Go Live Engineer

Sep 2025 – Present

- Own MSP **go-live engagements** after deal close with Sales and Partner Success Managers: scoped discovery (RMM/EDR stack, Microsoft licensing, Intune maturity, onboarding workflows, baseline readiness), recurring technical sessions, then **handoff to Support** once outcomes are met.
- **Onboard partners onto Nerdio Manager** (multi-tenant): prerequisites, tenant integrations (**Intune, Defender, Exchange, SharePoint**), **Microsoft Graph** permissions and consent, **RBAC**. Train partner teams—from senior engineers to exec-facing staff—on baselines, policies, and day-to-day operations.
- Guide partners through **Solution Baselines** and **Policy Management**: report-only staging, drift review, allow/versioning discipline, enforcement planning. Deploy **CIS Level 1 & 2** Intune benchmarks; structure recipe-style rollouts (**Autopilot V2, LAPS, Conditional Access**, update rings, **Unified Catalog**, scripted actions) for greenfield and brownfield estates.
- Run engagement rhythm—kickoff channels, documentation, meeting links, call summaries, tight loops with PSMs—and ship enablement (**First 30 Days with NMM**, partner checklist/playbook modules, Empower Your Helpdesk). Built **GLE Engagement Plan** (session selector, HubSpot booking, scope/quote PDFs) to standardize sequencing.
- **Power Automate** flows for **Teams**: auto-create channels, post updates, and partner comms—templated to scale to **thousands** of partners.
- Support major **release campaigns**: internal prep, partner training, Teams announcements, alignment with PSMs, go-live meeting triggers. **200+** partner calls (first six months); **50+** projects guided to completion.

Centerview Partners — System Administrator

Apr 2025 – Jun 2025

- Endpoint patching and maintenance windows; documented **Intune + Microsoft Tunnel** patterns.
- Worked with senior staff on **Azure** connectivity, **BGP, MPLS/WAN**; monitored with **WhatsUp Gold**.

Site2 — Systems Engineer

Jul 2023 – Apr 2025

- **Intune** across **15** customers: Entra Join / Hybrid / Registered, **Autopilot** (incl. device prep, enrollment restrictions, dynamic groups), **Settings Catalog** / ADMX profiles, compliance, remediation scripts, scope tags.
- **Endpoint security**: Defender AV/ASR/firewall/disk encryption/EDR settings; **Conditional Access**; **Microsoft Tunnel** (iOS/Android); **Remote Help**; **Endpoint Analytics** / Log Analytics.
- Apps: Win32, Store, LOB, WinGet; **WUfB, Windows Autopatch**, Defender update controls; diagnosed enrollment (**DSREGCMD**), Autopilot hashes, ESP; **ConnectWise** / ScreenConnect, **1Password**.
- **AVD** single/multi-session—images, Intune tie-in, weekly node patching; migration wave for **15** customers (AVD + Windows Server upgrades).
- **Azure** hub-and-spoke with Microsoft: VNets, peering, **Azure Firewall, CIS** policies; **Entra Connect**, co-management, Intune connector; **Cisco CDO, Meraki, FortiGate**; Linux where required.

Ivionics — Systems Engineer

Feb 2023 – Jul 2023

- **Intune + Entra Connect** for legal clients—profiles, compliance, Conditional Access.
- **AWS→Azure**: migration tooling, VNets, cutovers; O365 / mail migrations.
- Firewalls, **Meraki**, MFA, encryption; backup/DR; SLA-driven escalations.

Arbor Realty Trust — Systems Engineer

May 2022 – Jan 2023

- Rolled out **Intune MDM + OneDrive** on **700+** devices—white-glove onboarding.
- Tuned **AVD** images (incl. Mac-side workflows); MFA / OneDrive break-fix.
- **Azure Sentinel**: alert review—location and activity validation.

US Ecology — Endpoint & MDM Engineer

Dec 2020 – May 2022

- **ManageEngine MDM** for **1,600+** users (global / field)—policies, wipe/lost device flows.
- **Okta** migration support—apps and MDM integration fixes.
- **2,500+** tickets (O365, Citrix VPN, VoIP, hardware); documented workflows.

15 tenant stacks · Site2

700+ devices · Intune rollout · Arbor

200+ partner calls · Nerdio (first 6 mo)

50+ partner projects · Nerdio

STACK

IDENTITY / ENDPOINT

Entra ID · Conditional Access · Intune · Autopilot · Defender for Endpoint · Tunnel · Endpoint Analytics · LAPS · Remote Help

AZURE

VNets · peering · Azure Firewall · hub-spoke · AVD · Sentinel (review)

OPS

PowerShell · Power Automate · Graph API · CIS · Secure Score · WUfB · Autopatch · ConnectWise · WhatsUp Gold · Meraki · FortiGate · Cisco CDO · ManageEngine MDM · Okta

CERTIFICATIONS

Azure Architect Solutions (New Horizons)

Enterprise Endpoint Manager (Microsoft)

Nerdio: NEMM 100 · UEM · NMM Fundamentals · Azure Fundamentals

Stony Brook University — B.S., Atmospheric Science, 2018 · GPA 3.6