

# Brandon Sardelli

## Solution-Oriented Go Live Engineer

Action-focused delivery across Intune, Entra, Defender, and Azure. Clarify scope, unblock progress, and leave playbooks and automation teams reuse.  
brandonsardelli.com

**Solution-oriented:** I stay action-focused, spot challenges early, and offer practical ways to keep projects moving forward.

New York, NY | Open to Remote  
brandon.sardelli@gmail.com  
(631) 707-5433  
LinkedIn | GitHub  
brandonsardelli.com

### EXPERIENCE

#### Nerdio | Go Live Engineer (Modern Work focus)

Sep 2025 - Present

- Run a three-month partner go-live program—personalized plan, bookable calls, CIS/Defender/Intune/Purview from centralized NMM.
- Built GLE Call Analyzer—Composer 2.5 + Microsoft MCP + internal docs to analyze calls and generate action plans.
- Led GLE Utility Belt & Engagement Planner to production (AI-driven, security-approved); shipped Automation Form.
- Solution-oriented on 3–6 month go-lives—baselines and app rollout are part of the engagement, not separate projects.
- 50+ projects and 300+ partner calls; pulled in when delivery stalls, scope shifts, or integrations need a path forward.
- Manage timelines and deliverables; focus on the biggest blocker first to keep progress moving.
- Clarify expectations when scope or feedback changes—confirm what shifted, update the plan, stay accountable.

#### Centerview Partners | Network Administrator

Apr 2025 - Jun 2025

- Seven MPLS-connected offices—patch cycles, maintenance windows, hybrid cloud/on-prem operations.
- Documented Intune and Microsoft Tunnel patterns; worked with senior engineers on Azure networking and WAN design.
- Resolved endpoint and network issues during change windows with tight uptime requirements.

#### Site2 | Systems Engineer

Jul 2023 - Apr 2025

- Endpoint ops for 15 MSP customers—Windows/Linux/macOS, Intune, SCCM/SCVMM, patch management, RMM, and ITSM.
- Security stack—Defender, Webroot, Arctic Wolf, FortiGate, SIEM, SpamTitan, Conditional Access, ASR, EDR, and DLP.
- M365 admin—Exchange, SharePoint, OneDrive, Teams, and Entra/AD across multi-tenant client environments.
- Backup/DR—Acronis, Azure Backup, DRaaS, AvePoint, Azure Storage tiers; AVD and VMware/Azure with Zabbix monitoring.
- Networking and infra—VLANs, wireless, DNS/DHCP, routing, ACLs, SAN/NAS, and physical servers.

#### Ivionics | Systems Engineer

Feb 2023 - Jul 2023

- Tier 2 MSP support—M365, Intune, Entra ID (Azure AD), and Windows; ticket-driven, not project delivery.
- Escalations: identity/sign-in, Intune enrollment, Exchange, Teams, OneDrive, and device policy issues.
- Conditional Access and hybrid identity tickets for legal clients; documented recurring help desk fixes.

#### Arbor Realty Trust | Systems Engineer

May 2022 - Jan 2023

- Primary support on Intune MDM and OneDrive rollout projects—700+ devices, executive/hybrid onboarding, enrollment, and break/fix.
- Entra ID and Conditional Access ticket support—sign-in, MFA, and access issues on Windows and macOS.
- Azure Sentinel alert triage—identity, MFA, and sync troubleshooting; escalated when required.

#### US Ecology | Endpoint & MDM Engineer

Dec 2020 - May 2022

- MDM for 1,600+ users; Okta migration support; 2,500+ Tier 2 tickets across M365, Citrix, VoIP, and endpoints.
- Documented repeatable help desk workflows for faster resolution.

### TARGET ROLES

Go Live Engineer  
Cloud Engineer  
Endpoint Engineer

### CORE SKILLS

Microsoft Intune Entra ID / AD Microsoft 365  
Defender FortiGate VMware ESXi  
Azure / AVD SCCM / SCVMM RMM Zabbix  
Acronis / Azure Backup SharePoint / OneDrive  
NMM PowerShell Autopilot

### KEY METRICS

300+ partner calls

50+ go-live projects completed

3–6 mo typical go-live length

15 multi-tenant MSP customers (Site2)

700+ devices — rollout support (Arbor)

1,600+ users under MDM (US Ecology)

### CERTIFICATIONS

Nerdio Endpoint Management (NEMM 100)  
Unified Endpoint Management — Nerdio  
Nerdio Manager for MSP Fundamentals  
Nerdio Azure Fundamentals  
Azure Architect Solutions (New Horizons)  
Enterprise Endpoint Manager (Microsoft)

### EDUCATION

Stony Brook University  
B.S., Atmospheric Science  
May 2018 | GPA: 3.6

### SELECTED PROJECTS

3-Month Partner Go-Live Program — personalized plan, bookable calls, CIS/Defender/Intune/Purview GLE Utility Belt & Engagement Planner — AI-driven, security-approved go-live planning  
GLE Call Analyzer — Composer 2.5 + Microsoft MCP + internal docs → action plans  
GLE Automation Form — Teams workspace, channels, and kickoff email from one Form